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SCAN CODE TO VERIFY



## Receptionist Introduction - Certificate

PROUDLY PRESENTED TO

**PRETTY FIKILE MATLALA**

### Course Modules

Receptionist Overview • Greeting and Welcoming Guests • Meeting Visitors Procedures • Being a Kind Host • Maintaining Workplace Security • Handling Telephone Calls • Making Appointments • Filing and Maintaining Records • Sorting and Distributing Mail • Ad-Hoc Administrative Duties • Making Travel Plans

**9 March 2026**

DATE

A handwritten signature in black ink, appearing to be "P. Matlala", written over a horizontal line.

SIGNATURE

EduCourse Director

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