



77DF5D3465-77DF5D31AD-75B51A2DAC

SCAN CODE TO VERIFY



Customer Service Consultant Certificate
PROUDLY PRESENTED TO
PUSELETSO SEKGOLOLO

Course Modules

Customer Service Overview • Communication Skills • Understanding Customer Needs • Product Knowledge • Problem Solving and Decision Making • Technology and Tools • Handling Difficult Customers • Professionalism and Etiquette • Continuous Improvement • Regulatory Compliance and Ethics

14 June 2025
DATE


SIGNATURE
EduCourse Director

0103170135083