



75B547F5F7-75B547F33F-75A383C4DE

SCAN CODE TO VERIFY



Customer Service Consultant Certificate
PROUDLY PRESENTED TO
THUTO LEKGOLO THEKISO

Course Modules

Customer Service Overview • Communication Skills • Understanding Customer Needs • Product Knowledge • Problem Solving and Decision Making • Technology and Tools • Handling Difficult Customers • Professionalism and Etiquette • Continuous Improvement • Regulatory Compliance and Ethics

19 March 2025
DATE

A handwritten signature in black ink, appearing to read "Thuto Lekgolo", written over a horizontal line.

SIGNATURE
EduCourse Director