



7367409704-7367407124-73556EAA4B

SCAN CODE TO VERIFY



Customer Service Consultant Certificate

PROUDLY PRESENTED TO

MARULE

Course Modules

Customer Service Overview • Communication Skills • Understanding Customer Needs • Product Knowledge • Problem Solving and Decision Making • Technology and Tools • Handling Difficult Customers • Professionalism and Etiquette • Continuous Improvement • Regulatory Compliance and Ethics

22 November 2024

DATE

A handwritten signature in black ink, appearing to be "D. Marule", written over a horizontal line.

SIGNATURE

EduCourse Director