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SCAN CODE TO VERIFY



Customer Service Consultant Certificate
PROUDLY PRESENTED TO
NONKULULEKO CHRISTINE SIBANDE

Course Modules

Customer Service Overview • Communication Skills • Understanding Customer Needs • Product Knowledge • Problem Solving and Decision Making • Technology and Tools • Handling Difficult Customers • Professionalism and Etiquette • Continuous Improvement • Regulatory Compliance and Ethics

16 June 2025
DATE


SIGNATURE
EduCourse Director

9412130436080